



Sustainability in Action



September 1, 2022

Dear Valued Customers,

Together, we want to personally welcome you to Republic Services®. We're delighted to bring the experience and expertise of two trusted waste disposal companies, Monument Waste Services and Rocky Mountain Sanitation, together to join one team. We are now one local, combined team with the support from a national environmental services company. You have our commitment that Republic Services will continue to provide customers with the level of safety and excellence that you have come to expect. Republic Services has more than 500 employees throughout Colorado dedicated to serving you, and they are welcoming 80 of our Monument Waste Services and Rocky Mountain Sanitation employees to their local team.

We want to make this transition as seamless as possible. We will help you navigate future changes to your account and any action you need to take in the weeks ahead. What you can expect:

- At this time, your services will continue as scheduled without interruption. You may see changes to your service day or time in the future, but Republic Services will notify you well in advance of the changes.
- You'll be serviced by the same dedicated local team of professionals—many of the drivers you're used to seeing will continue to handle your collections. At this time, your customer service support will remain unchanged.
- Republic Services is in the process of moving your account information to their accounting systems. Once you're set up on the new billing system, you will receive a new Republic Services account number. You will be able to pay your invoices by phone, by mail or through the Republic Services website or app. Please watch for more information.

Please accept a sincere thank you from both Monument Waste Services and Rocky Mountain Sanitation for your patronage. Know that Republic Services will handle your recycling and waste needs reliably and responsibly. If you have any questions, please contact the local customer service lines listed below or visit **RepublicServices.com**.

- Monument Waste Services: 970.241.3177
- Rocky Mountain Sanitation: 970.243.9812

Sincerely,

Dan Kirkpatrick
Owner
Monument Waste Services

Loren Mullen
Owner
Rocky Mountain Sanitation

Lisa Mullen
Owner
Rocky Mountain Sanitation

Steve Derus
General Manager
Republic Services of Denver



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Frequently Asked Questions

Who should I contact for additional information?

For existing Monument Waste customers, please contact Monument Waste’s Customer Service Team at 970.241.3177. For Rocky Mountain Sanitation customers, please contact Rocky Mountain Sanitation’s Customer Service Team at 970.243.9812.

Will there be any service or pickup day scheduling changes?

No, there will not be any immediate changes to your service or schedule. You will see many of the same trucks and drivers. You will have the same pickup days, and the same reliable and sustainable services.

Will my carts or equipment be changed out?

Your equipment will not be switched out in the immediate future.

Will the trucks be replaced with Republic Services trucks?

Not at this time.

How will I pay for my service?

Please continue to utilize our existing payment methods until further notice. Republic Services will migrate invoicing/ payment methods to its existing systems soon. Communication updates will be provided in advance, during and after the changes have been made.

What happens to the Monument Waste and Rocky Mountain Sanitation local offices?

Both locations will remain open and continue to be the “hub” for our truck yard, shops and the location from which our local employees work.

Monument Waste Office: 2410 Blue Heron Road, Grand Junction

Rocky Mountain Sanitation Office: 721 23 Road, Grand Junction

Who is Republic Services?

Republic Services is a leader in the environmental services industry, providing customers with the most complete package of products and services, including recycling, solid waste, special waste, hazardous waste and container rental. Republic Services leads the industry with a 99.95% pickup rate, and safety drives every decision the company makes. They’re dedicated to the safety of their employees, customers and the communities they serve. Over the past 10 years, their safety performance has been 38% better than the industry average. That’s service you can count on.

2021 Company Awards

	Member of Dow Jones Sustainability Indices <small>Powered by the S&P Global CSA</small>							
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